



2021 SHRDC ONLINE TRAINING PROGRAMS for FOREIGN OFFICIALS

Seoul Human Resource Development Center of Seoul Metropolitan Government
<http://hrd.seoul.go.kr/shrdc>



SEOUL METROPOLITAN
GOVERNMENT

서울특별시 인재개발원
Seoul Human Resource Development Center



Seoul Human Resource Development Center (SHRDC) shares Seoul's urban policy and experience with urban leaders in the world

SHRDC (Seoul Human Resources Development Center) of Seoul Metropolitan Government (SMG) has been contributing to solving global urban issues by sharing Seoul's urban policies through international training programs. The Center invites foreign city officials to 5-10 day international programs including lectures, site visits, policy presentations from foreign cities, and interactive discussions. The themes of training programs are related to the urban development issues and challenges rising around the world, including but not limited to smart city, sustainable mobility and climate change. However, due to the outbreak of the COVID-19, the center temporarily suspended invitation-based offline international programs and conducted three pilot online training programs on smart city and HRD.

In 2021, based on the experience of providing trial online training programs in 2020, SHRDC will continue to provide international training programs via online platform. Please find the following pages to find the more information about online training programs we will offer in 2021. Visit SHRDC International Training Webpage at <http://hrd.seoul.go.kr/shrdc> for more information.

GLOBAL ACADEMY

서울특별시 인재개발원
Seoul Human Resource Development Center



In 2021, SHRDC to provide online international training to further contribute to the sustainable urban development of the cities and local governments around the world.

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Background

Seoul Metropolitan Government established a training academy at SHRDC to share the Seoul's best urban polices with foreign officials to support sustainable urban development of foreign local governments. Since 2008, SHRDC has been conducting international training programs and the center invited more than 2,200 foreign officials to share the knowledge and expertise in regards to various urban fields through more than 150 international training programs and events.

However, due to the outbreak of the COVID-19, the center temporarily suspended invitation-based offline international training programs. In 2021, SHRDC will provide international training programs via online to continuously contribute to the urban development of the cities and local governments around the world.

Outline

In 2020, with the suspension of the invitation-based offline international training programs, the center implemented three pilot online training programs. Based on the experience of providing trial online training programs, SHRDC consulted with its partner organizations as well as selected foreign cities and local governments to plan 10 online training programs to be offered for foreign officials in 2021.

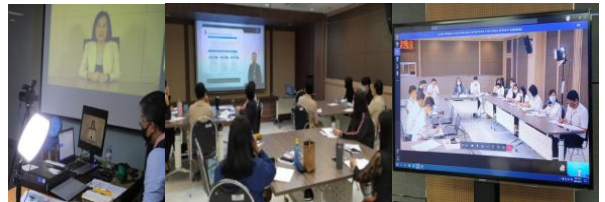
SHRDC online training is based on the **Self-Paced e-Learning with Assignment Submission**. All training participants are expected to conduct **Self-Paced e-Learning of three pre-recorded online lectures during three weeks on SHRDC MOOC platform** and submit designated assignments such as "Action Plan" and conduct "Quiz" prior to the agreed deadline. However, with the request from the partner organizations or foreign cities, "Real-time Live Session" can be added to the online program. All participants are requested to pass the evaluation criteria for the issuance of the official SHRDC certificate upon the completion.

SHRDC Online Training Program Participant Testimonial (Bangkok, Thailand)

SHRDC delivered **HRD Policy Online Training Program for Bangkok Officials** to share best HRD policies & practices of Seoul for Bangkok Metropolitan Administration Training and Development Institute's HRD Officials.



To view the video, scan QR code or visit SHRDC Youtube channel
<http://youtube.com/shrdcinfo>



Sept. 14 ~ 18, 2020 : Self-Paced e-Learning of three pre-recorded lectures / Sept. 21, 2020 : Live Webinar for Action Plan Presentation

Summary of SHRDC Online Training Program

<p>Target Participants</p>	<ul style="list-style-type: none"> ◆ SHRDC Online Training Program is targeted at foreign local government and city officials based on the consultation with SHRDC partner organization. ◆ Please contact SHRDC staff for your city's or local government's eligibility in 2021 SHRDC Online Training Programs / E-mail : shrdcinfo@gmail.com
<p>Objective</p>	<ul style="list-style-type: none"> ◆ To share the Seoul's best urban polices with foreign officials to support sustainable urban development of foreign local governments ◆ To contribute to capacity building of foreign officials ◆ To encourage city-to-city cooperation in setting up the respective policy strategies by sharing the city's best practices and experiences
<p>Learning Outcome</p>	<ul style="list-style-type: none"> ◆ To understand key concept of the respective urban policy field ◆ To understand Seoul's polices and best practices in the respective field ◆ To find ways to apply Seoul's best polices and practices in the respective field of participating cities or local governments ◆ To enhance mutual understanding and cooperation
<p>Learning Methodology</p>	<ul style="list-style-type: none"> ◆ Micro learning, including Self-Paced e-Learning of Pre-recorded Lectures at SHRDC MOOC Platform ◆ Real-time Live Session based on the request of participating cities (optional)
<p>Learning Platform</p>	<ul style="list-style-type: none"> ◆ Self-Paced e-Learning : SHRDC MOOC http://hrd.seoul.go.kr/shrdc/mooc.do ◆ Pre-recorded lectures will be uploaded on the dedicated online classroom in the agreed language at SHRDC MOOC. ◆ No Log-in nor additional program installation is required. ◆ Real-time Live Session : To be determined upon the mutual agreement between the city and SHRDC
<p>Learning Content</p>	<ul style="list-style-type: none"> ◆ Three subjects are provided in one course of training and each subject includes four clips of 15 minutes video. ◆ Directors from the SMG, and/or experts from SMG's affiliated institutions deliver online lectures. ◆ Lectures and contents of the online training program shall be finalized with the consultation of partner organization and participating cities.
<p>Program Evaluation</p>	<ul style="list-style-type: none"> ◆ Participants are required to submit the quiz, essay, action plan and photos by each designated deadline. ◆ SHRDC evaluates the submissions and issues certificates to the qualified participants.
<p>Program Coordination</p>	<ul style="list-style-type: none"> ◆ Application for the online training shall be done 6 weeks prior to the opening of the program. Those interested in the training program are encouraged to submit the official SHRDC application form. ◆ A representative of the participating cities or partner organizations shall consult with SHRDC staff for the details of designing and delivery of the online training program upon the submission of participants' application form to SHRDC. ◆ A representative of the participating cities or partner organizations shall consult the roles of responsibilities and the cost for the online training at the initial coordination phase.

Program Design and Delivery Flow

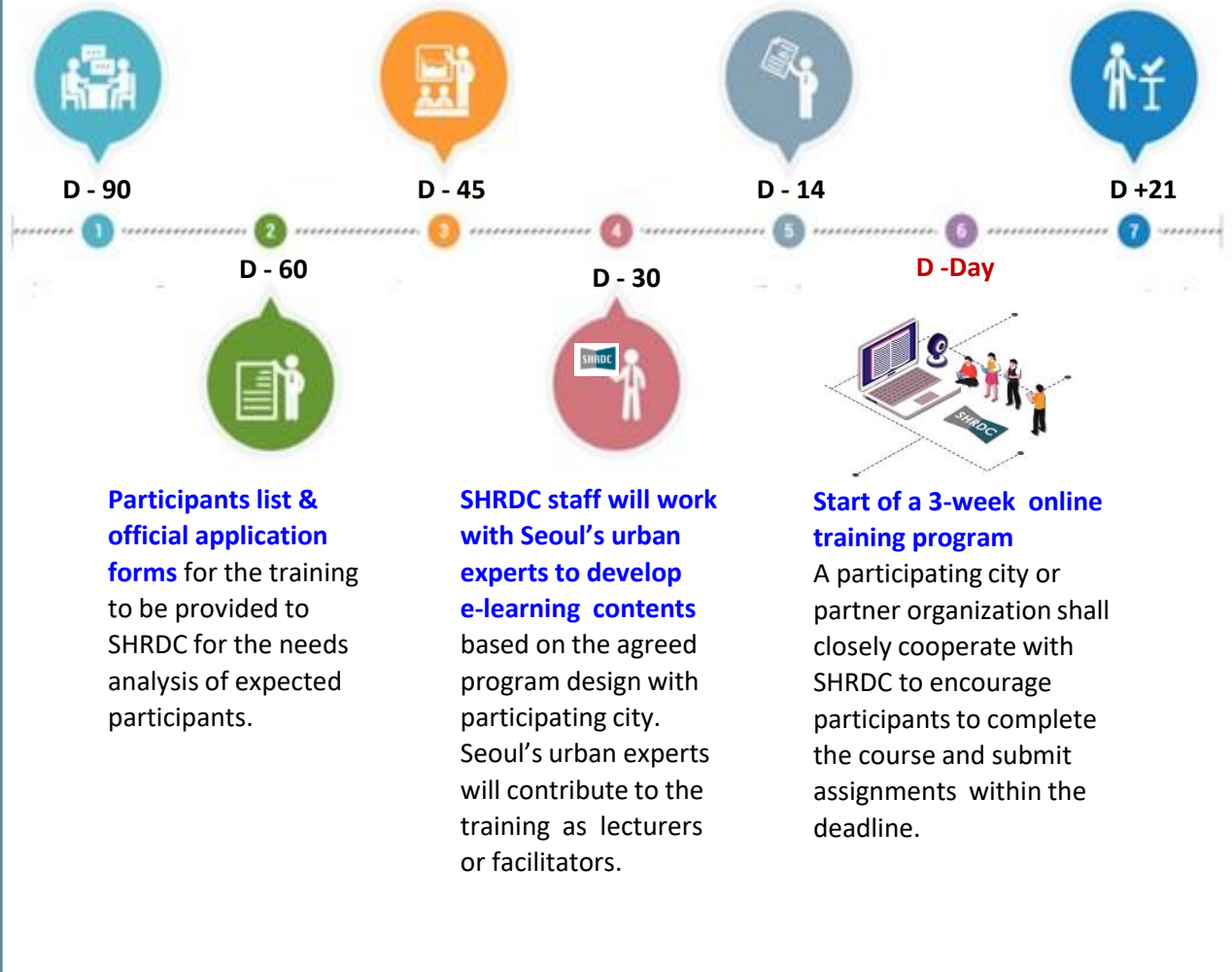
Online training program requires more preparation time compared to invitation-based offline training program due to the production of e-learning content. For this reason, SHRDC's initial consultation with participating cities & partner institutions will take place 90 days prior to the starting date of the actual online training program. Therefore, the participating cities need to timely provide confirmed lists of minimum 15 participants with required application forms to SHRDC for the effective design and delivery of online training program contents.

A participating city or partner organization shall consult with SHRDC staff for the details of designing and delivery of the online training programs.

SHRDC will design online training based on the needs analysis from the participating cities and coordinate the e-learning contents and evaluation guidelines. If necessary, Real-time Live Session can be arranged & prepared.

SHRDC will create a dedicated online classroom for the trial test at SHRDC MOOC platform. SHRDC will also provide a guidebook for the program.

Seoul's urban experts will review and evaluate the assignments and test submitted by participants. Official certificate will be given to those who successfully completed the course.



Example of SHRDC Online Training Program Design & Description

Title	SHRDC On-line HRD Policy Training Program for BMATDI Officials
Date (Time)	<ul style="list-style-type: none"> ◆ Sept. 14(Mon) ~ 18(Fri), 2020 : Self-Paced e-Learning ◆ 1pm ~ 3pm of Sept. 21(Mon), 2020 : Live Webinar Session <i>* Korean-Thai Consecutive Interpretation will be provided</i> <i>* 3:00 pm ~ 5:00 pm Seoul Time (GMT+9)</i>
On-line Platform	<ul style="list-style-type: none"> ◆ Self-Paced e-Learning : SHRDC MOOC Webpage ◆ Live Webinar Session : SHRDC & BMATDI Agreed Platform
Purpose	<ul style="list-style-type: none"> ◆ To provide an opportunity of sharing Seoul's best HRD policies & practices for BMATDI's HRD Officials ◆ To promote cooperative relations between the two sister cities
e-Learning Contents	<ul style="list-style-type: none"> ◆ Pre-recorded Lectures Based on the mutually agreed program schedule in February 2020 SHRDC have recorded 3 lectures (approx. 1hr each) as followings : <ul style="list-style-type: none"> - Introduction to Seoul's HRD Policy & SHRDC Training Scheme - Key Skill & Core Competency Development Strategies - HRD Innovation Strategy & On-line Platform <i>* 3 Pre-recorded lectures are only accessible within aforementioned dates</i> ◆ Training Method Self-Paced e-Learning with Assignment Submission ; All training participants are expected to conduct Self-Paced e-Learning of 3 lectures during aforementioned period and are requested to submit designated assignments prior to the 18th Sep. ◆ Evaluation All submitted assignments are subjected to PASS/FAIL evaluation by the lecturers for issuing the certificate of completion.

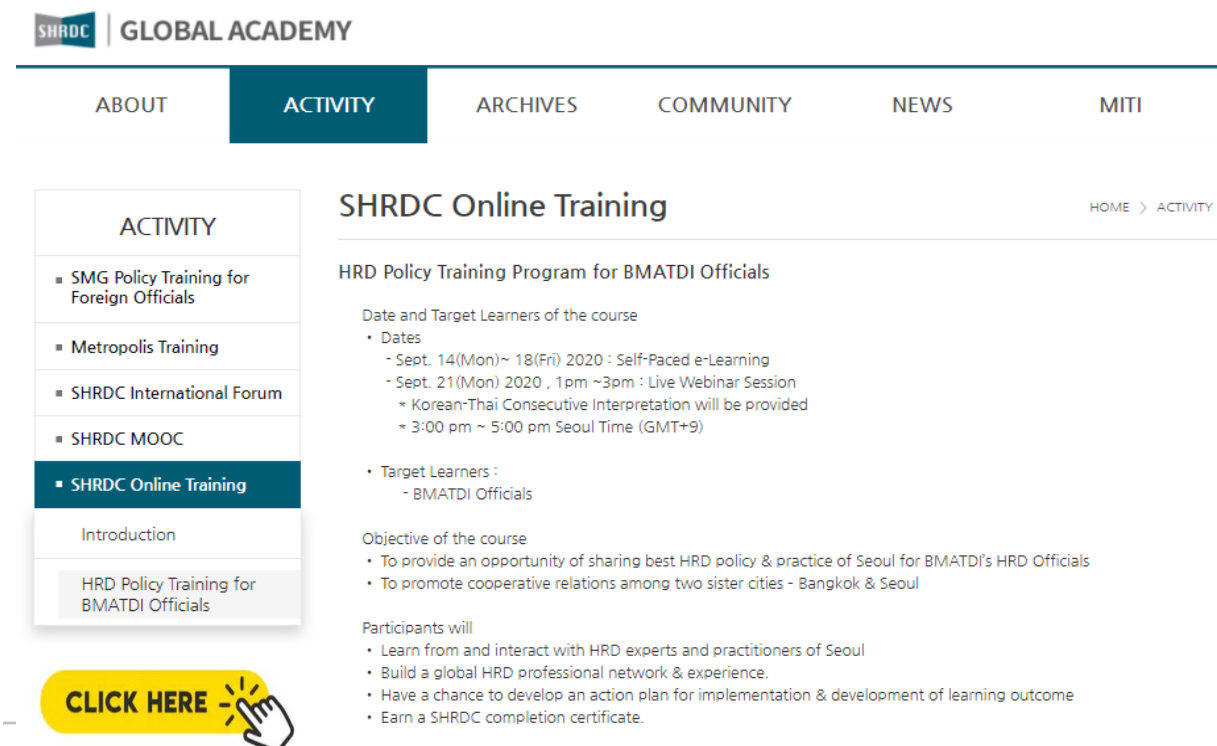
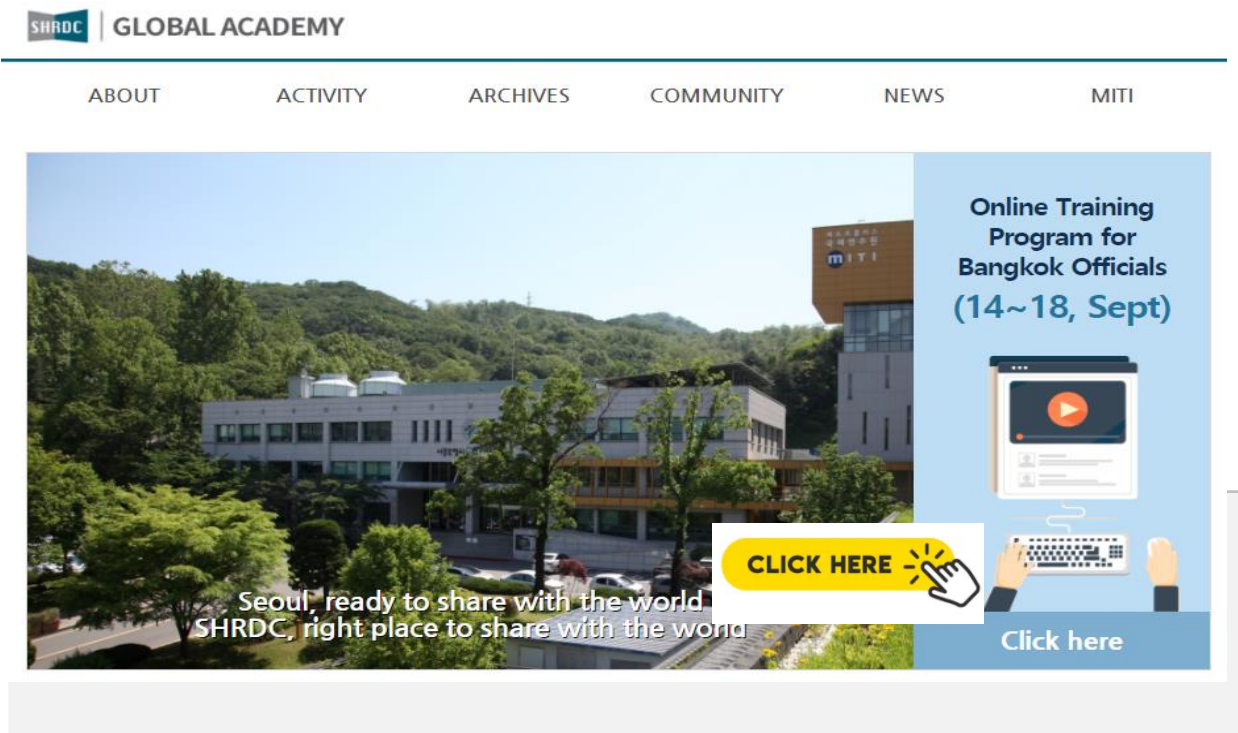


< Recording & Production of e-learning contents at SHRDC Studio >

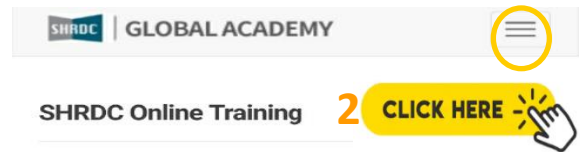
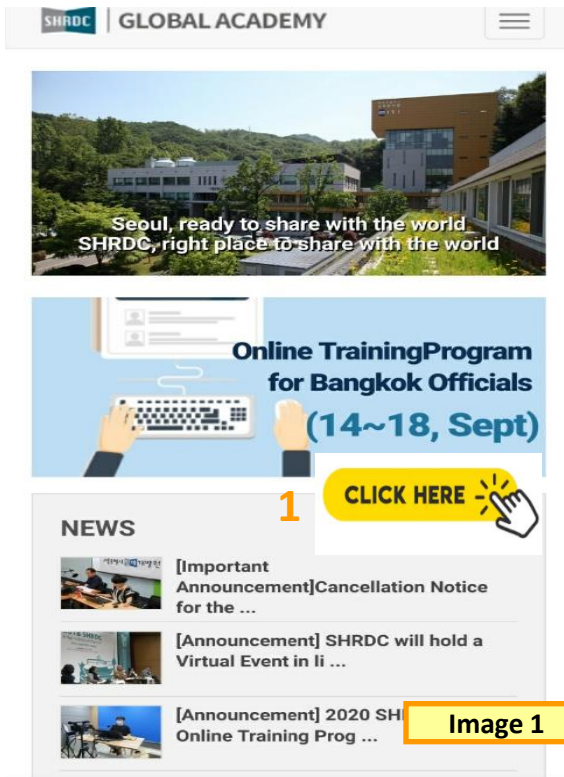
Example of Online Classroom at SHRDC Global Academy Webpage

◆ **SHRDC Global Academy** : <http://hrd.seoul.go.kr/shrdc/>

Please visit SHRDC Global Academy webpage for your online classroom. Once the training program starts, a participant can access the dedicated online training classroom by clicking main banner of the front page.



Example of Mobile Version of Online Classroom at SHRDC Global Academy Webpage

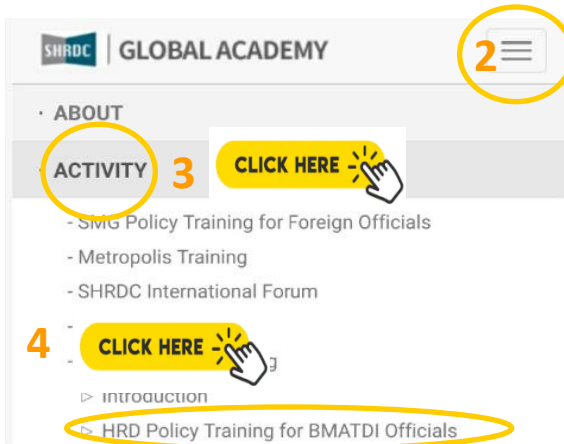
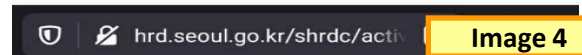
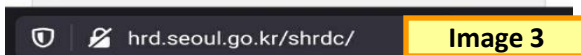


This year, the SHRDC had no choice but to stop the "In-classroom International Training for Foreign city officials" that was scheduled in 2020 and beyond for your safety due to the spread of COVID-19 in early 2020.

The spread of COVID-19 has not stopped. The pandemic is changing our daily lives. It is easy to witness that non-face-to-face activities are spreading throughout society, such as working from home and watching online exhibitions.

In response to these social changes, the center is promoting both the education and training of SMG officials as well as the international training for foreign officials in a non-face-to-face manner using IT technology.

Although it is unfortunate that the existing in-classroom programs and site visits cannot be done through on-line trainings, However, we hope that our on-line training programs will be able to meet your needs and demands of urban policy sharing while standing with the trends of the times and finding new opportunities in the midst of this crisis.



◆ SHRDC Global Academy : <http://hrd.seoul.go.kr/shrdc/>

When you visit SHRDC Global Academy webpage from your mobile device, click the main banner and you will arrive at SHRDC Online Training introductory page (image 1 & 2).

In this page (image 2), please click upper/right menu bar in the image to see more options. Among the menu please select ACTIVITY (click 3 of image 3) to view the selection menu for the dedicated web page for your online training classroom (click 4 of image 3).

Who can participate in SHRDC Online Training Program?

- ◆ **A foreign public official** from the selected cities (or local government) in a related field to the theme of online training with the internet access capability for online training programs.
** Please contact SHRDC for your city's or local government's eligibility in 2021.*
- ◆ **A foreign public official** recommended by the head (such as mayor) of his/her city or local government and who has submitted application forms for the training to SHRDC.
- ◆ **A foreign public official** with a good command of English (*For English Program Only).
- ◆ **A foreign public official** who has never participated in training programs organized by both Seoul Metropolitan Government(SMG) & SMG affiliated organizations for the last 5 years.
** Exceptions may apply.*

What are the themes of SHRDC Online Training Program?

◆ URBAN RESILIENCE Policy Online Training Program

Urban resilience is the measurable ability of any urban system, with its inhabitants, to maintain continuity through all shocks and stresses, while positively adapting and transforming toward sustainability. * Seoul's best practices and policies to strengthen resilience against disasters as well as sustainable city development will be covered in online lectures. Participants will be able to share the best practices for strengthening urban resilience in global cities and understand the importance of governance, citizen-participation and global partnerships for city resilience.

Source : UN-HABITAT, <https://urbanresiliencehub.org/what-is-urban-resilience/>



INTERNATIONAL URBAN RESILIENCE FORUM SEOUL 2020

Safe Cities in the New Normal
- Resilience, Sustainability, and Adaptability

Seoul Metropolitan Government (SMG) is holding an annual forum on urban resilience. In 2020, the forum was held online on Dec. 9th to share & to introduce trends and best practices on effective ways to strengthen urban resilience in the context of the COVID-19 pandemic.

<http://english.seoul.go.kr/international-urban-resilience-forum-seoul-2020>. Click the image to open the website link

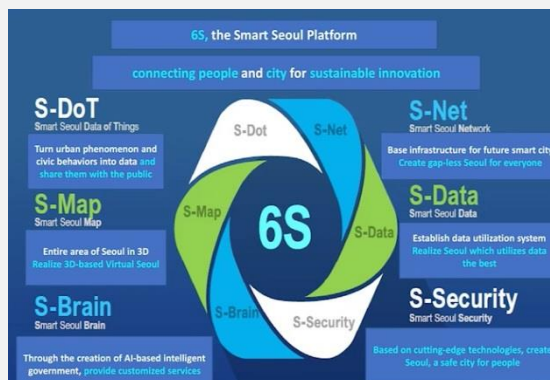
◆ SMART CITY Policy Online Training Program

Smart city is to make the citizen's lives more convenient and the city's future more sustainable. Seoul's smart city policy aims to solve urban problems and to improve the quality of the lives of the citizens by using ICT. Online lectures will cover various Seoul's smart city policies.

For more information about "6S, the Smart Seoul Platform"

Please visit <https://forum.seoul.go.kr/ssc2020/en> or

http://videos.seoul.go.kr/seoul_player.jsp?ocode=22275



What are the themes of SHRDC Online Training Program?

◆ SUSTAINABLE MOBILITY & URBAN TRANSPORTATION Policy Online Training Program

In “Seoul Transportation Vision 2030” *, SMG focuses on the core values of ‘People, Sharing & Environment’. SMG’s main directions for the sustainable mobility and transportation policies are 「People-Oriented」, 「Common Sharing」, and 「Environmentally-Friendly」. Online lectures will cover major transportation policies in Seoul Transportation Vision 2030. Participants will gain knowledge about sustainable mobility and transportation policies of Seoul.

Source : <http://english.seoul.go.kr/policy/traffic/seoul-transportation-vision-2030>

◆ HOUSING WELFARE & URBAN REGENERATION Policy Online Training Program

Seoul Metropolitan Government plans to supply diverse innovative public houses to meet various demands of citizens. Participants will gain knowledge about sustainable housing and urban regeneration policies of Seoul through online lectures.

Source : <http://english.seoul.go.kr/policy/urban-planning/housing-welfare-and-urban-regeneration/2-urban-housing-regeneration-with-integrity-and-sharing/>

Who are the partners of SHRDC Training Program?



CityNet is the largest association of urban stakeholders committed to sustainable development in the Asia Pacific region. <https://citynet-ap.org>



The Global Social Economy Forum is a global social and solidarity economy (SSE) network that aims to serve as a hub for sharing visions and experiences through cross-border collaboration and cooperation. <https://www.gsef-net.org>



ICLEI East Asia Secretariat supports East Asian Members in the Greater China Region, Japan, Korea and Mongolia. ICLEI East Asia has developed and delivered training programs with SHRDC since 2015. <http://eastasia.iclei.org>



METROPOIS the global network of major cities and metropolitan areas. SHRDC hosts Metropolis International Training Institute (MITI) Headquarters. <https://www.metropolis.org>



Seoul Urban Solutions Agency (SUSA) is a dedicated entity to share and provide integrated urban solutions to cities in need of Seoul’s experience to grow into smart, livable, environmentally and economically sustainable urban domain. <https://susa.or.kr>

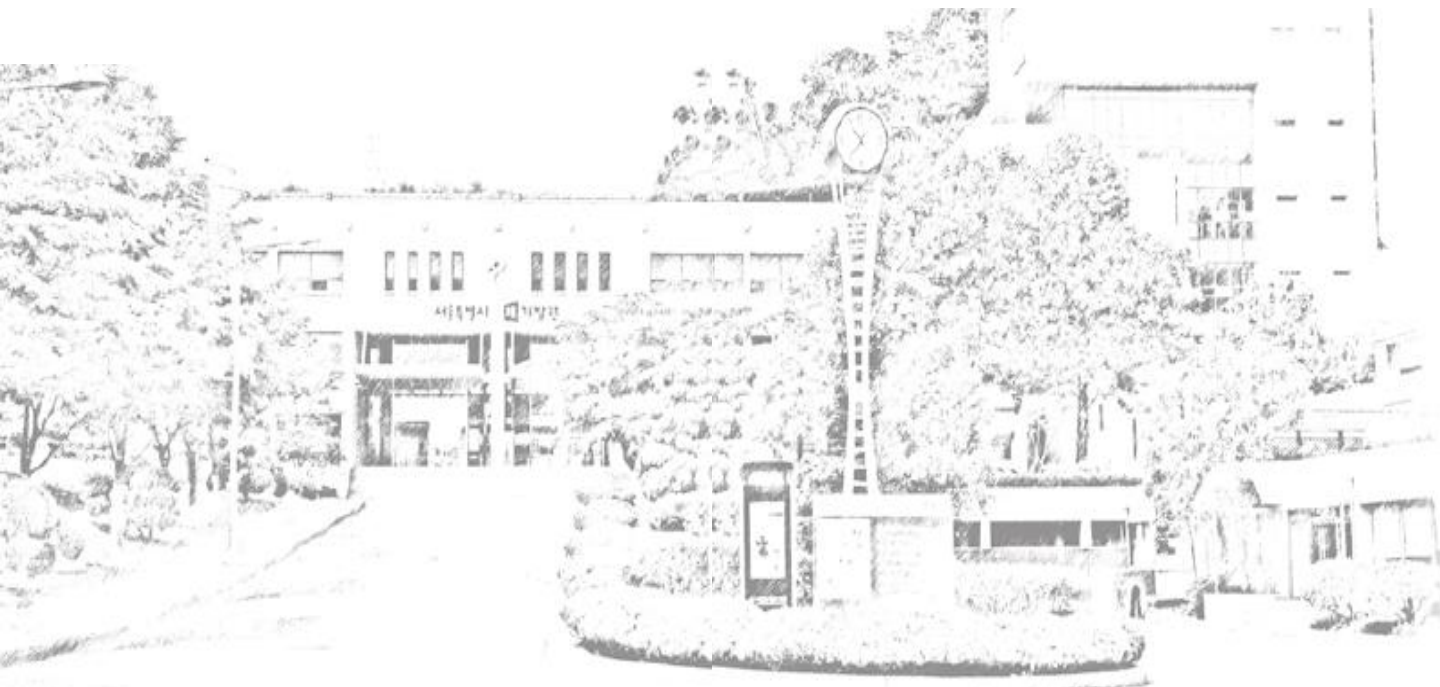


UCLG is a global network of cities and local, regional, and metropolitan governments and their associations. It is committed to representing, defending, and amplifying the voices of local and regional governments. SHRDC signed an MOU with **UCLG-ASPAC & UCLG-AFRICA** for the cooperation of international training programs <https://www.uclg.org/en/organisation/structure/uclg-sections>



The World Smart Sustainable Cities Organization (WeGO) is an international association of city and other local governments and national and regional institutions for smart sustainable cities. <http://we-gov.org>

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